



Community Development Department
625 Murray Street, Suite 7,
Third Floor, Alexandria, LA 71301
Office: 318.449.5074 / Fax: 318.449.5031
cda@cityofalex.com

Questions & Answers of Program Highlights

1. Does Community Development (CmDv) still run the Senior Minor Rehab and Weatherization programs?

Yes. Both programs have been combined into the Minor Rehab Program.

2. What types of work can be performed in the Minor Rehab Program?

For the **2026 Minor Rehabilitation Program funding cycle, applications will be accepted for roof replacement only.** Roof replacement assistance is limited to:

- **\$10,000 maximum** for homes located in the floodplain.
- **\$15,000 maximum** for homes **not** located in the floodplain.

Other types of rehabilitation work may be eligible under the Minor Rehabilitation Program but are **not being accepted during the 2026 application period.**

3. Does the applicant have to own and occupy the home?

Yes. The applicant must own and occupy the home as their principal residence for at least one (1) year prior to applying for assistance. Tenant-occupied rental units are not eligible for assistance under this program.

4. Does the applicant have to be considered low to moderate income?

Yes. Household income must be verified in accordance with HUD income eligibility requirements. Income documentation may be required for household members age 18 or older. HUD income limits are updated annually. Call 318-449-5074 for current income limits and application information.

5. How do I know if I am in the floodplain?

Call 318-441-6363 to confirm whether your address is located in a floodplain.

6. Will there be a lien if I receive assistance?

No. Minor Rehab assistance is provided as a grant, so there is no lien. A recipient may not apply for other CmDv housing assistance programs for five (5) years from the date of completion.

7. Is there an age requirement to apply for assistance?

No. A homeowner of any age may apply. The program currently seeks to ensure that a minimum of 50% of awarded applicants are over age 55

8. Can I still apply if I inherited the house?

Yes. Additional ownership documentation may be required. Depending on the ownership situation, other heirs or persons with an ownership interest may be required to sign an Ownership Affidavit consenting to the applicant's occupancy and participation in the program.



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9. Can I be denied if my house has mold, termites, or structural defects?

Yes. CmDv performs a physical inspection of the property. The property may be determined ineligible if mold, active termite infestation, structural defects, or similar conditions prevent the proposed work from being safely or feasibly completed within program limits. After the condition is corrected or remedied, the applicant may reapply.

10. Are mobile homes or trailers eligible?

No. Mobile homes and trailers are not eligible for assistance under the Minor Rehab Program.

11. Do my City taxes have to be current to apply?

Yes. City and Parish property taxes must be current prior to application.

12. Who decides the scope of work?

The CmDv Inspector determines the scope of work based on the property's needs, health and safety concerns, program priorities, available funding, and applicable program limits. Roof, electrical, plumbing, mechanical, accessibility, and carpentry needs may be prioritized according to the condition of the property.

13. Who selects the contractor?

CmDv publishes the scope of work and solicits bids from State-licensed contractors. The lowest bid contractor is presented to the homeowner for acceptance. The City will pay no more than the amount of the lowest bid submitted, subject to program requirements and available funding.

14. How long does it take for the contractor to make the repairs?

In most cases, repairs are completed within three (3) to five (5) business days. Actual completion time may vary depending on the type of work, availability of materials, permitting, weather, and other circumstances.

15. Is there a warranty on the work performed?

Yes. The contractor provides a one (1) year warranty on work performed. The warranty begins in accordance with the City's contract and completion documents. The homeowner must be available to review and sign the applicable completion/acceptance documents.

16. If I have issues with the quality of the work, who do I call?

Contact the contractor first. If the contractor does not respond or the issue is not resolved, contact the CmDv office at 318-449-5074.

17. Why may CmDv ask to take my picture after the work is complete?

CmDv may use project photographs to promote the program and document successful projects. Any photograph or publicity consent will be handled in accordance with the applicable Grant Agreement or consent form. This is not mandatory.

18. Can City employees apply for assistance?

Yes, subject to review and approval by the City's Legal Department to ensure there is no prohibited conflict of interest. This review process may take up to three (3) months.



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19. Where can I find more information?

Visit the City's Community Development webpage
www.cityofalexandrialala.com/services/community-development or call the CmDv office at 318-449-5074.

20. If the homeowner has no income, can they still apply?

Yes. An applicant reporting no income will be required to complete a "No Income Affidavit" and provide any other documentation required to verify household eligibility.

21. What identification and Social Security documentation are accepted?

Applicants should provide the identification and Social Security documentation required by CmDv at the time of application. Contact 318-449-5074 before applying if you have a temporary Social Security card, an expired identification document, or questions about acceptable documentation.

22. What if the owner of record is deceased and I live in the house?

The person occupying the home may be able to apply. Additional documentation may be required, including the owner's death certificate and documentation concerning the heirs or persons with an ownership interest. Required parties may need to sign an Ownership Affidavit consenting to the applicant's occupancy and participation in the Minor Rehab Program.

23. I am disabled and have difficulty leaving my home. Can the application be mailed to me?

Under the current application process, applications are completed in person with a CmDv staff member. If a disability makes in-person application difficult, contact CmDv at 318-449-5074 to discuss available assistance or accommodation.

24. Can someone else complete the application for me if I cannot be there in person?

The applicant generally must be present. If another person has valid Financial Power of Attorney for the applicant, the authorized agent may apply on the applicant's behalf. A copy of the notarized Power of Attorney must be provided at the time of application. The applicant's presence is preferred when possible, but is not required when a valid Power of Attorney authorizes the agent to act.

25. Does applying guarantee that I will receive assistance?

No. Assistance is subject to eligibility, property inspection, program requirements, available funding, and final approval by CmDv.

26. Can I begin repairs or hire a contractor before CmDv approves my application?

Applicants should not begin work or hire a contractor with the expectation that the City will reimburse the cost. Work to be paid through the Minor Rehab Program must follow the City's approval, procurement, and contracting process.

27. What should I bring when I apply?

Applicants should contact CmDv at 318-449-5074 for the current application-document checklist. Documentation may include identification, ownership information, household income documentation, and other records needed to determine eligibility.



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28. Can I choose which repairs will be completed?

Applicants may discuss their concerns with CmDv staff; however, the CmDv Inspector determines the eligible scope of work based on the inspection, program priorities, funding limits, and applicable requirements.

29. What happens if the cost of the needed work exceeds the program limit?

CmDv will review the bids and scope of work to determine whether the project can be completed within applicable program limits. If the required work cannot be completed within those limits, the project may not be eligible for assistance.

IMPORTANT PROGRAM NOTICE

Program requirements, funding availability, income limits, and maximum assistance amounts are subject to change. Meeting basic eligibility requirements does not guarantee assistance. All assistance is subject to available funding and final approval by the City of Alexandria Community Development Department.

Call 318-449-5074 with questions and to apply.